

# Quality Policy

Brite Start Cleaning is owned and managed by Husband and wife team Neil and Diane who aim to offer an affordable reliable service that you can trust.

The Company was established in 2011 which has grown from strength to strength through hard work and dedication.

We have a high level of repeat business, and always try to exceed customer expectation by providing products and services that fully conforms with our customer requirements. We are committed to the requirements of ISO 9001 and to the continual improvement of our quality management system.

To meet our objectives Brite Start Cleaning Ltd will:

- Ensure that it meets the needs and requirements of the customers and will seek to continually improve our service.
- Strive to improve and enhance its performance by setting objectives and targets, which are continually reviewed to ensure they are understood, acted upon and met.
- Provide training, support, resources and encouragement to all employees to ensure they realise their full potential in meeting the quality policy and its objectives.
- Meet statutory and regulatory requirements that apply to products, processes and activities.
- Establish partnerships with suppliers and interested parties and will continually develop the partnerships to provide an improved service.

This Policy will be communicated throughout the organisation and to all interested parties. It will be reviewed periodically to ensure the continuing success of Brite Start Cleaning.

**D Wilson**

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Diane Wilson  
Director

Date: 02/02/2022

Brite Start Cleaning Ltd